

Investor Complaints Data

Data for February 2024

| SN | Received from | Carried forward from previous month | Received during the month | Total Pending | Resolved* | Pending at the end of the month** | | Average Resolution time^(in days) |
|----|-------------------------|-------------------------------------|---------------------------|---------------|-----------|-----------------------------------|--------------------------------|-----------------------------------|
| | | | | | | Pending for less than 3 months | Pending for more than 3 months | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | | 8 |
| 1 | Directly from Investors | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2 | SEBI (SCORES) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 3 | Stock Exchanges | 0 | 1 | 1 | 0 | 1 | 0 | 10 |
| 4 | Depository | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 5 | Other Sources (if any) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 6 | Grand Total | 0 | 1 | 1 | 0 | 1 | 0 | - |

Trend of monthly disposal of complaints

2017-2018

| SN | Month | Carried forward from previous month | Received | Resolved* | Pending** |
|----|--------------------|---|----------|-----------|-----------|
| 1 | 2 | 3 | 4 | 5 | 6 |
| 1 | April 2017 | 0 | 0 | 0 | 0 |
| 2 | May 2017 | 0 | 0 | 0 | 0 |
| 3 | June 2017 | 0 | 0 | 0 | 0 |
| 4 | July 2017 | 0 | 0 | 0 | 0 |
| 5 | August 2017 | 0 | 0 | 0 | 0 |
| 6 | September 2017 | 0 | 0 | 0 | 0 |
| 7 | October 2017 | 0 | 0 | 0 | 0 |
| 8 | November 2017 | 0 | 1 | 0 | 1 |
| 9 | December 2017 | 1 | 0 | 1 | 0 |
| 10 | January 2018 | 0 | 0 | 0 | 0 |
| 11 | February 2018 | 0 | 0 | 0 | 0 |
| 12 | March 2018 | 0 | 0 | 0 | 0 |
| | Grand Total | 1 | 1 | 1 | 1 |

2018-2019

| SN | Month | Carried forward from previous month | Received | Resolved* | Pending** |
|----|--------------------|---|----------|-----------|-----------|
| 1 | 2 | 3 | 4 | 5 | 6 |
| 1 | April 2018 | 0 | 0 | 0 | 0 |
| 2 | May 2018 | 0 | 1 | 1 | 0 |
| 3 | June 2018 | 0 | 0 | 0 | 0 |
| 4 | July 2018 | 0 | 0 | 0 | 0 |
| 5 | August 2018 | 0 | 0 | 0 | 0 |
| 6 | September 2018 | 0 | 0 | 0 | 0 |
| 7 | October 2018 | 0 | 0 | 0 | 0 |
| 8 | November 2018 | 0 | 0 | 0 | 0 |
| 9 | December 2018 | 0 | 0 | 0 | 0 |
| 10 | January 2019 | 0 | 0 | 0 | 0 |
| 11 | February 2019 | 0 | 0 | 0 | 0 |
| 12 | March 2019 | 0 | 1 | 1 | 0 |
| | Grand Total | 0 | 2 | 2 | 0 |

2019-2020

| SN | Month | Carried forward from previous month | Received | Resolved* | Pending** |
|-----------|--------------------|--|-----------------|------------------|------------------|
| 1 | 2 | 3 | 4 | 5 | 6 |
| 1 | April 2019 | 0 | 0 | 0 | 0 |
| 2 | May 2019 | 0 | 0 | 0 | 0 |
| 3 | June 2019 | 0 | 0 | 0 | 0 |
| 4 | July 2019 | 0 | 0 | 0 | 0 |
| 5 | August 2019 | 0 | 0 | 0 | 0 |
| 6 | September 2019 | 0 | 0 | 0 | 0 |
| 7 | October 2019 | 0 | 0 | 0 | 0 |
| 8 | November 2019 | 0 | 0 | 0 | 0 |
| 9 | December 2019 | 0 | 0 | 0 | 0 |
| 10 | January 2020 | 0 | 0 | 0 | 0 |
| 11 | February 2020 | 0 | 0 | 0 | 0 |
| 12 | March 2020 | 0 | 0 | 0 | 0 |
| | Grand Total | 0 | 0 | 0 | 0 |

2020-2021

| SN | Month | Carried forward from previous month | Received | Resolved* | Pending** |
|-----------|--------------------|--|-----------------|------------------|------------------|
| 1 | 2 | 3 | 4 | 5 | 6 |
| 1 | April 2020 | 0 | 0 | 0 | 0 |
| 2 | May 2020 | 0 | 0 | 0 | 0 |
| 3 | June 2020 | 0 | 0 | 0 | 0 |
| 4 | July 2020 | 0 | 0 | 0 | 0 |
| 5 | August 2020 | 0 | 1 | 1 | 0 |
| 6 | September 2020 | 0 | 0 | 0 | 0 |
| 7 | October 2020 | 0 | 0 | 0 | 0 |
| 8 | November 2020 | 0 | 0 | 0 | 0 |
| 9 | December 2020 | 0 | 0 | 0 | 0 |
| 10 | January 2021 | 0 | 0 | 0 | 0 |
| 11 | February 2021 | 0 | 0 | 0 | 0 |
| 12 | March 2021 | 0 | 0 | 0 | 0 |
| | Grand Total | 0 | 1 | 1 | 0 |

2021-2022

| SN | Month | Carried forward from previous month | Received | Resolved* | Pending** |
|-----------|--------------------|--|-----------------|------------------|------------------|
| 1 | 2 | 3 | 4 | 5 | 6 |
| 1 | April 2021 | 0 | 1 | 0 | 1 |
| 2 | May 2021 | 1 | 2 | 3 | 0 |
| 3 | June 2021 | 0 | 0 | 0 | 0 |
| 4 | July 2021 | 0 | 0 | 0 | 0 |
| 5 | August 2021 | 0 | 0 | 0 | 0 |
| 6 | September 2021 | 0 | 0 | 0 | 0 |
| 7 | October 2021 | 0 | 0 | 0 | 0 |
| 8 | November 2021 | 0 | 1 | 0 | 1 |
| 9 | December 2021 | 1 | 0 | 0 | 1 |
| 10 | January 2022 | 1 | 0 | 1 | 0 |
| 11 | February 2022 | 0 | 0 | 0 | 0 |
| 12 | March 2022 | 0 | 2 | 2 | 0 |
| | Grand Total | 3 | 6 | 6 | 3 |

2022-2023

| SN | Month | Carried forward from previous month | Received | Resolved* | Pending** |
|-----------|--------------------|--|-----------------|------------------|------------------|
| 1 | 2 | 3 | 4 | 5 | 6 |
| 1 | April | 0 | 1 | 1 | 0 |
| 2 | May | 0 | 1 | 0 | 1 |
| 3 | June | 1 | 0 | 1 | 0 |
| 4 | July | 0 | 0 | 0 | 0 |
| 5 | August | 0 | 0 | 0 | 0 |
| 6 | September | 0 | 1 | 1 | 0 |
| 7 | October | 0 | 0 | 0 | 0 |
| 8 | November | 0 | 0 | 0 | 0 |
| 9 | December | 0 | 0 | 0 | 0 |
| 10 | January | 0 | 0 | 0 | 0 |
| 11 | February | 0 | 1 | 1 | 0 |
| 12 | March | 0 | 0 | 0 | 0 |
| | Grand Total | 1 | 4 | 4 | 1 |

2023-2024

| SN | Month | Carried forward from previous month | Received | Resolved* | Pending** |
|-----------|--------------|--|-----------------|------------------|------------------|
| 1 | 2 | 3 | 4 | 5 | 6 |

| | | | | | |
|----|--------------------|----------|----------|----------|----------|
| 1 | April | 0 | 0 | 0 | 0 |
| 2 | May | 0 | 0 | 0 | 0 |
| 3 | June | 0 | 0 | 0 | 0 |
| 4 | July | 0 | 0 | 0 | 0 |
| 5 | August | 0 | 0 | 0 | 0 |
| 6 | September | 0 | 1 | 1 | 0 |
| 7 | October | 0 | 2 | 0 | 2 |
| 8 | November | 2 | 0 | 2 | 0 |
| 9 | December | 0 | 0 | 0 | 0 |
| 10 | January | 0 | 1 | 1 | 0 |
| 11 | February | 0 | 1 | 0 | 1 |
| | Grand Total | 2 | 5 | 4 | 3 |

Trend of annual disposal of complaints

| SN | Year | Carried forward from previous year | Received during the year | Resolved during the year | Pending at the end of the year |
|-----------|--------------------|---|-------------------------------------|---|---|
| 1 | 2017-18 | 0 | 0 | 0 | 0 |
| 2 | 2018-19 | 0 | 2 | 2 | 0 |
| 3 | 2019-20 | 0 | 0 | 0 | 0 |
| 4 | 2020-21 | 0 | 1 | 1 | 0 |
| 5 | 2021-22 | 0 | 6 | 6 | 0 |
| 6 | 2022-23 | 0 | 4 | 4 | 0 |
| 7 | 2023-24 | 0 | 5 | 4 | 1 |
| | Grand Total | 0 | 18 | 17 | 1 |